# e-noc

## Equipment Monitoring System

for centralized equipment control

Projection & Sound Departments

Service Companies

IT/IS Departments

Freelance Technicians

Cinema Managers
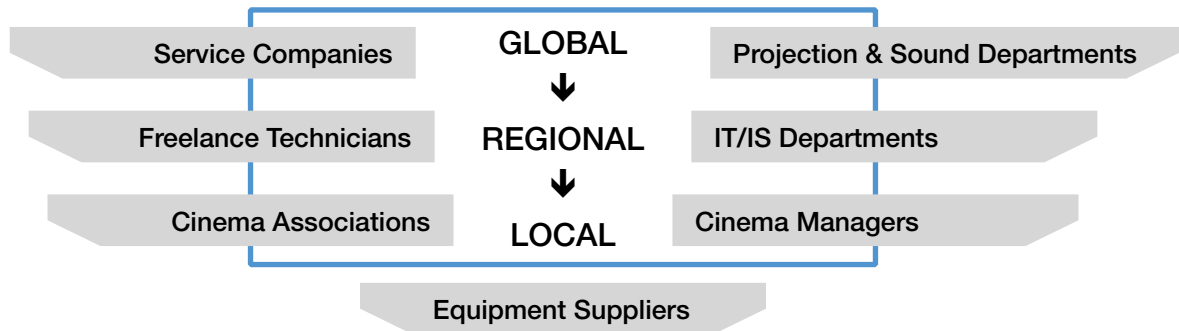
Cinema Associations

Equipment Suppliers

# CineXpert®

OPTIMIZED WORKFLOWS FOR CINEMA INDUSTRY

http://www.cinexpert.net

# e-NOC   Equipment Monitoring System

## Key users :

| Service Companies | GLOBAL ↓ | Projection & Sound Departments |
|---|---|---|
| Freelance Technicians | REGIONAL ↓ | IT/IS Departments |
| Cinema Associations | LOCAL | Cinema Managers |

Equipment Suppliers

## Key added value :

### OPEX CONTROLLED

- Optimize operational costs through freely defining your own service process.
- Centralise technical operations
- Save costs on Xenon, through systematic performance control, and warranty claims
- Get the most of your digital staff and educate new people remotely
- No more excell sheet management with the posthouse/distributors (SMPTE 430-7)

### SCREENING QUALITY MONITORED

- Define and monitor your own sound and light quality levels
- Consolidate your branding, reaching the zero black screen level
- Have your customers recognising your cinema performances as a symbol of quality

### STAY FOCUSED

- Manage your cinema operations. Stay focused while we, as a software company, care about delivering you the tools and managing deep technical integrations with equipments.
- Get equipment performance statistics to analyse with your equipment vendors

### MANAGE YOUR BRAND

- For cinema associations, service companies or aggregators, get a white label solution
- Your own branding,
- Customise it your way

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### LAYER 3: Preventive process

- Equipment monitoring parameters preloaded
- Preventive alerting dashboard
- User defined dashboards
- Charting and Reporting engine
- Technical services workflows connected with the HelpDesk

### LAYER 4: Analytics

- Xenon performance tracking
- Issues statistics per vendor
- Create additional operational alerts
- Global Update campaigns

### LAYER 1: Curative process

- Manage equipment inventory
- Remote access for curative operations
- Certificate exposed via SMPTE FLM-x
- Multi Languages / Profiles / Companies
- Unlimited users

### LAYER 2: HelpDesk

- Embedded Issue tracking system
- Service Level Agreement Monitoring (SLA)
- Tickets connected with technical alerts
- For service desk, remote technicians
- Internal or external users

### LAYER 0: IT infrastructure

- CineXpert Secure Cloud
- DCI grade security level
- No need for static public IP
- Always on
- Robust to fragile networks

## Solution As A Service

- **within Cinema IT infrastructure**
- **within Secure CineXpert Cloud**

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Process optimization through smart information processing.
Optimized workflows for cinema industry.

**Agnostic** from any Theatre, Equipment and Service Companies.
Driven by Cinema Operations

CineXpert Software Portfolio:

| e-NOC | e-TMS |
|---|---|
| Equipment Monitoring System | Show Management System |

Layer 4 : Analytics      Layer 4 : Show Management

Layer 3 : Preventive      Layer 3 : Playout reporting

Layer 2 : Helpdesk      Layer 2 : KDM Delivery

Layer 1 : Curative      Layer 1 : Content Alerting

Layer 0 : Network

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